User’s instructions
The Bravo Series

B2X
In-the-ear
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Introduction

Your Widex Bravo hearing aid is a very intricate, high precision electronic unit. It has been carefully designed to withstand years of wear, under the varying conditions the typical user finds themselves in each day. However, your hearing aid may be damaged if exposed to extreme conditions, severe blows, or general neglect.

To get full satisfaction from the quality and the performance we have built into your new Widex hearing aid, please handle it with care, and read and follow the instructions carefully.

At the back of this manual you will find a troubleshooting guide, which will help you in situations where your hearing aid does not perform according to your expectations.

Before placing the hearing aid in your ear, make sure the battery is correctly inserted and that the aid is switched on.

We hope you will be pleased with your new Widex hearing aid!
Nail grip
On-Off switch
Wax guard

Microphone opening
Volume control (optional)
Red dot: right
Blue dot: left
Serial number

*The first two digits in the serial number indicate the year your instrument was manufactured*
On-Off switch

The battery compartment cover also functions as an On-Off switch. The hearing aid is turned on when the cover is in its normal position, and off when the cover is pushed away from the microphone opening.

Please remember to switch the hearing aid off when it is not in use for a lengthy period, or to remove the battery.
Volume control
(optional on some models)

Your hearing aid may be provided with a digital volume control, shaped like a small lever.

Push the lever upwards to raise the volume. Push the lever downwards to lower the volume. Use short touches for minor corrections of the volume. Faster adjustments are obtained by keeping the lever pressed for some seconds.

When you raise the volume, you will hear a beep-tone for each step the volume is raised. When the maximum adjustment level is reached, a steady tone will sound until you release the lever.

When you lower the volume, you will hear a deeper beep-tone for each step the volume is lowered. When the minimum adjustment level is reached, a steady tone will sound until you release the lever.
Bravo is equipped with a computer which has been designed to adjust its sound automatically in accordance with the sound environment around you. Several thousand times per second, Bravo analyzes the surroundings and tailors its sound accordingly. Therefore, with this digital instrument you only need to adjust the volume to obtain an as natural and comfortable sound as possible.

Any adjustment of the automatic volume setting will be cancelled when your hearing aid is turned off. Therefore, you must adjust the volume again, if desired, each time you turn the hearing aid on.

**Important:** If the volume in your hearing aid is too loud or too weak, or if you would like any further information, consult the hearing healthcare professional where you received your hearing aid.
Telecoil (M-T-MT)

**Switch to “T”:** Your hearing aid is equipped with a telecoil. You can activate it by pressing the battery compartment cover briefly *once* (for approximately 1 second). Bravo will signal the change by making one brief beep-tone.

**Switch back to “M”:** If you wish to listen via the microphone again (normal use), press the battery compartment cover *briefly* again. Bravo will signal the change by making one brief beep-tone.

A loop system or magnetic field device can be fitted to a TV or radio. Some public places such as churches, theaters, cinemas and lecture rooms are already equipped with a loop system, but you can always ask if in doubt.
Listening via the telecoil “T” can be useful e.g. when telephoning. But on some telephones, the magnetic field is inadequate, in which case the “M” position should be used. If you are not sure your phone is hearing aid compatible, consult your hearing healthcare professional.

**Switch to “MT”:** If you activate “MT” (microphone/telecoil) on your hearing aid, you can listen via the telecoil while still hearing the sounds in your surroundings (e.g. when watching TV while still wanting to hear the doorbell or other sounds).

To switch from “M” (microphone) or from “T” (telecoil) to “MT” (microphone/telecoil) give the battery compartment cover a long press (for approx. 3 seconds). Two brief beep-tones indicate the change to “MT” position.

**Back to “M”:** To revert to the “M” (microphone) position, press the battery compartment cover (a short or long press) once.
Change/insertion of battery

Always turn the hearing aid off before lifting the cover for access to the battery compartment.

Clean the new battery carefully with a dry cloth to remove any sticky residue before inserting.

The battery is placed correctly when the plus (+) sign on the battery is upwards (visible). If the battery compartment cover does not close easily, the battery is incorrectly inserted.

When changing batteries, make sure to hold the hearing aid over a table, or to be in a carpeted room, to make it easier to find a dropped battery.
**Exhausted battery:** If you hear four rapid beep-tones while wearing your hearing aid, it is an indication that you should exchange the battery as soon as possible, as the battery is nearly exhausted. Once the battery is totally exhausted, the hearing aid will be completely silent.

Never let an exhausted battery remain in the hearing aid. Exhausted batteries may leak, which could damage your hearing aid.
**Recommended battery type**

Bravo B2X uses the Zinc Air battery type 312.

Some letters may be printed on the battery in addition to type 312.

This environmentally friendly type of battery has about twice the lifetime of a mercury battery when treated correctly. The battery can be stored up to two years, as long as the sealing label is not removed. Therefore, do not remove the label until just before inserting the battery in the hearing aid. Once inserted, the battery will start functioning after a few seconds. Operate your hearing aid with the same battery until it is exhausted.

On occasion, a new battery may be exhausted because it was not sealed properly. If your hearing aid does not work after you have replaced the battery, try inserting a different new battery.
Left/right identification

If you are wearing hearing aids on both ears (which is highly recommendable if you have a hearing loss on both ears), and you want to make sure you are placing them correctly, you can arrange with your hearing healthcare professional to have colored dots on the hearing aids (red dot = right, blue dot = left).
Keeping the hearing aid clean

Never wash your Bravo hearing aid in water. Instead, clean your hearing aid daily with a soft cloth to keep the outside clean from residue, wax etc.

If wax has gathered around the sound outlet this should be removed with the small brush. It is important for the performance of the hearing aid that the sound outlet is never blocked.

Your hearing aid may be equipped with a white CeruSTOP™ wax guard mounted in the sound outlet. The wax guard prevents earwax from working its way into the sound canal and blocking the passage of sound into your ear. Keeping your hearing aid free of wax also helps minimize service and repairs.

If your hearing aid is equipped with the CeruSTOP™ wax guard, you should also have received a special wax guard user’s instructions. Please read these instructions carefully.

*Do not insert any pointed objects into the sound outlet. This could damage the loudspeaker in the hearing aid!*
Important

Please be sure to keep your hearing aid and its accessories out of the reach of children, who may place them in their mouths.

Keep batteries out of children’s reach and discard used batteries carefully.

Do not change batteries in front of children or let them see where you keep your supply.

Never put batteries in your mouth for any reason and never let a child obtain a battery or place it in their mouth.

In case of ingestion, contact your physician immediately and The National Button Battery Ingestion Hotline at: (202) 625-3333.

Widex hearing aids are made of a modern non-allergenic material. Still, in rare cases skin irritation can occur. If you notice skin irritation in or around your ear or ear canal, contact your hearing healthcare professional.

The use of hearing aids can lead to the formation of earwax plugs in your ear canal, which can temporarily reduce your hearing ability. If you suspect that a plug has formed in your ear, contact your ear doctor.
When not in use

When your hearing aid is not in use, it should be placed in the small case, which you can easily carry in a pocket or purse.

Please do not expose your hearing aid to excessive heat, such as leaving it on a window sill, near a radiator or near a car window.
Caring for your hearing aid

With proper care, your hearing aid will give you years of reliable service. Here are some things you can do to prolong the life of your hearing aid:

- Treat your hearing aid as the valuable object that it is: with care.
- Keep it in its case in a cool, dry location where it cannot be reached by children or pets.
- Never expose it to extreme temperatures or high humidity.
- Do not wear your hearing aid during short-wave diathermy, x-ray, or similar radiation treatments.
- Some types of radiation from, for example, NMR and CT scanners, can damage your hearing aid. Always remove your hearing aid for these, or similar types of scannings.
- Other types of radiation from, for example, room surveillance equipment, burglar alarms, radio equipment, and cellular telephones, are weaker and will not damage your hearing aid, but they can cause noise or distortion in your hearing aid.
• Do not wear your aid in the shower or swimming, or when using a hair dryer, hair spray, or other sprays.

• Switch your hearing aid off when it is not in use. Should you not use it for a day or more, take out the battery to avoid battery leakage.

• Always insert the battery as described on p. 10. If you feel the battery needs to be forced into the drawer, check to see if it is upside down.

• Widex hearing aids are not certified for use in mines or other areas with explosive gases.
There’s only one way

Your hearing aid does not restore normal hearing, but it will help you to hear and understand what other people are saying and to enjoy many other sounds. So don’t give up. The learning process will take time, but millions of experienced users can testify that the results are worth the effort.

There are no short cuts by which you can obtain immediate and full benefit from your hearing aid. Only consistent and determined practice will give you the maximum results from your hearing aid.

It takes time getting used to “hearing” again and to having “something” in your ear. Your ear may even become a little sore at first, but that will pass.

The sooner you become accustomed to wearing the hearing aid every day and all day long, the sooner you will succeed. Take the time and effort. Hearing more out of life is worth it!
In case of malfunction

Should your hearing aid be completely or periodically dead, try the following before consulting your hearing healthcare professional:

- Change the battery and make sure the new battery is correctly inserted.
- Make sure the hearing aid is switched on.
- Check if there is wax in the sound outlet. See cleaning instructions p. 14.
- See the Troubleshooting guide p. 21-22.

Never try to open or repair the hearing aid yourself
**Troubleshooting guide**

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<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Possible remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dead</td>
<td>Not turned on</td>
<td>Turn it on</td>
</tr>
<tr>
<td></td>
<td>Battery low / dead</td>
<td>Replace battery. Insert battery correctly</td>
</tr>
<tr>
<td></td>
<td>Poor battery contacts</td>
<td>Clean battery contacts with a cotton swab</td>
</tr>
<tr>
<td></td>
<td>Blocked wax guard</td>
<td>Clean/exchange wax guard</td>
</tr>
<tr>
<td></td>
<td>The microphone is not activated</td>
<td>Press the battery cover briefly or turn the hearing aid off and on again</td>
</tr>
<tr>
<td>Intermittent sound</td>
<td>Battery contacts dirty</td>
<td>Clean contacts</td>
</tr>
<tr>
<td></td>
<td>On-Off switch dirty</td>
<td>Move On-Off switch several times</td>
</tr>
<tr>
<td>Symptom</td>
<td>Cause</td>
<td>Possible remedy</td>
</tr>
<tr>
<td>-----------------</td>
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<tr>
<td>Not loud enough</td>
<td>Earwax blockage in your ear</td>
<td>See your physician</td>
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<tr>
<td></td>
<td>Change in hearing</td>
<td>See your hearing healthcare</td>
</tr>
<tr>
<td></td>
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<td>professional</td>
</tr>
<tr>
<td>Whistles</td>
<td>Hearing aid loose</td>
<td>Remove and reinsert</td>
</tr>
</tbody>
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